



## Course Summary

The management of air traffic within an organisation encompasses many factors which involve skilled personnel and harmonised systems that allow aircraft to operate safely and efficiently within an airspace.

Our ATC Incident Investigation course provides a comprehensive understanding of the concepts and issues that provide a framework for ATC Incident Investigation.

The course employs case studies to demonstrate human factors and engineering failures within safety management systems. In addition, the course builds a strong understanding of data collection and trend analysis techniques, both of which are key for the cultivation of an effective incident investigation system.

## Course Curriculum

- Human Factors
- Engineering Failures in Safety Management Systems
- Data Collection
- Trend Analysis Techniques
- Developing Effective Investigation Systems

## Who Is This Course For?

This course is designed for candidates looking to become an Air Traffic Management or Aviation Safety Management Specialist. However, it is equally valuable to Air Traffic Controllers and ATC Managers looking to broaden their understanding of Air Traffic Management.

In addition, all candidates hoping to take this course must be able to demonstrate an excellent command of oral and written English, assessed to ICAO Level 4 English Language Proficiency at minimum.



Course Duration  
1-5 Days



Group Size  
1-20 Students  
per Course